

**1. DEFINITIONS**

In this document:

**Company** means Elphinstone Pty Ltd ABN 47 106 296 708.

**Conditions** means these Conditions of Quotation and Sale.

**Customer** means the person or persons, corporation, firm, organisation, trust or other entity purchasing Goods or Services from the Company, as identified in a Quote or Order.

**Delivery** means the transfer of Goods from the Company to the Customer at the Company's premises.

**Goods** means the goods sold by the Company to the Customer from time to time, including without limitation vehicles, machinery, plant, equipment, components and parts.

**GST** has the meaning given to it in the *A New Tax System (Goods and Services Tax) Act 1999* (Cth).

**Order** means a purchase order for Goods or Services submitted by the Customer to the Company in response to a Quote.

**Quote** means a written quotation, estimate or price given by the Company to the Customer in respect of specified Goods or Services.

**Services** means any repair, maintenance or other services supplied by the Company to the Customer from time to time.

**2. AGREEMENT TO SUPPLY**

2.1 The Company agrees to sell the Goods and supply the Services to the Customer on the terms of these Conditions (the **Agreement**).

2.2 If the parties have entered into a Dealer Sales and Service Agreement, the terms of the Dealer Sales and Service Agreement will take precedence.

2.3 Subject to clause 2.2, the Agreement constitutes the entire agreement between the parties. Unless expressly agreed in writing by the Company, no other terms and conditions (including those contained in any Order) apply to the sale of any Goods or the supply of any Services.

**3. QUOTES AND ORDERS**

3.1 The Company may provide the Customer with a Quote. Unless stated otherwise in the Quote, prices contained in Quotes: (a) in respect of labour and Goods other than parts, are valid for 30 days from the date of the Quote (except in the case of clerical error); (b) in respect of parts, are current as at the date of the Quote (except in the case of clerical error) but subject to change with 30 days written notice, in which case the price in effect at the delivery date will be invoiced; (c) are subject to the Customer's Order being for the full quantity of Goods quoted; (d) do not include delivery or insurance; and (e) are exclusive of GST.

3.2 Any Order submitted by the Customer is an offer to purchase the relevant Goods or Services on the terms of these Conditions. An Order is not binding unless and until it is accepted in writing by the Company.

3.3 An Order cannot be cancelled or deferred without the prior written consent of the Company, which may be given or declined in the Company's sole discretion and subject to any conditions the Company determines.

3.4 If an Order is cancelled or deferred by the Customer, the Company reserves the right to charge the Customer for all loss, damage and expense sustained or incurred by the Company as a result of the cancellation or deferral, including without limitation labour costs, holding costs, freight costs, foreign exchange and treasury costs and expenses incurred by the Company in manufacturing, assembling or preparing the Goods or providing the Services.

**4. PAYMENT**

4.1 For Goods (other than parts), International Customers will pay an upfront payment of 20% of the Order value on submitting the Order to the Company. The Company will invoice the Customer for the balance of the price upon Delivery, or if the customer has requested Delivery be delayed, once the Goods are completed ready for Delivery.

4.2 For parts and Services the Company will invoice the Customer upon Delivery.

4.3 All invoices for Goods other than parts are payable 14 days from receipt. All invoices for parts or Services are payable 30 days from receipt. The Company reserves the right to request payment in full before the Goods are delivered or the Services supplied. The Customer authorises the Company to charge all amounts payable by the Customer under the Agreement to the Customer's credit card or account details provided to the Company.

4.4 If the Customer fails to pay an invoice in full by the due date, the Company reserves the right to charge interest (in addition to any other legal remedy the Company may have) on the amount outstanding

calculated on a daily basis and compounded monthly at the interest rate fixed under rule 5A(3) of the *Supreme Court Rules 2000* (Tas) as at the due date of payment.

4.5 All costs and expenses associated with recovering overdue amounts or otherwise enforcing the Agreement (including but not limited to legal costs on an indemnity basis) are to be paid by the Customer as a debt due and payable to the Company.

4.6 The Customer, where applicable, must pay any taxes, including a sum equal to the amount of any GST payable by the Company on any taxable supplies made by the Company to the Customer under or in connection with the Agreement, any duties (including stamp duty), levies, charges, fines or imposts on or in connection with the Agreement.

**5. DELIVERY**

5.1 If the Company agrees to a request from the Customer for Goods to be delivered at a place other than the Company's premises, the Customer will be responsible for, and must indemnify the Company against, all costs, expenses and liabilities associated with that delivery (except to the extent caused or contributed to by the Company).

5.2 If there is a dispute as to the time of Delivery, Delivery will be deemed to have occurred when the Goods were completed and ready for Delivery at the Company's premises.

5.3 The Customer must notify the Company in writing within 7 days of delivery of any shortfall, loss or damage to the Goods delivered, failing which the Company will have no liability for any such shortfall, loss or damage. The Company must be given a reasonable opportunity to inspect the Goods in the same condition in which they were delivered.

5.4 Any special packing and packing materials used in delivering the Goods is at the Customer's expense (even if not included in a Quote).

5.5 The Company reserves the right to charge the Customer reasonable holding costs if the Customer does not take delivery of the Goods, or goods in respect of which the Company has performed Services, within three days after the Company notifies the Customer that delivery is available.

5.6 Where a firm delivery date or time is unable to be provided, the Company may provide an estimate only.

**6. RISK IN GOODS**

6.1 Risk in the Goods passes on delivery even if ownership has not passed under clause 7.

6.2 The Customer must insure the Goods on normal commercial terms with a reputable insurer for their full replacement value, noting the interest of the Company, from the time risk passes until ownership passes under clause 7. The Customer must provide the Company with Certificates of Currency evidencing the insurance on request.

6.3 The Customer must hold the proceeds of any insurance claim on trust for the Company up to the amount owing to the Company for the Goods.

**7. OWNERSHIP OF GOODS**

7.1 Ownership of the Goods passes to the Customer when all monies owing by the Customer to the Company (whether under the Agreement or otherwise) have been paid in full.

7.2 Until ownership of the Goods passes to the Customer: (a) the Customer must store the Goods, including products into which the Goods have been incorporated, so that they are clearly identified as the property of the Company; (b) the Customer must act in a fiduciary capacity to the Company and hold any proceeds from the sale or disposal of the Goods, or any products into which the Goods have been incorporated, on trust for the Company's benefit and pay those amounts to the Company on demand; (c) the Company may demand that the Customer return the Goods, and may enter any land or premises to repossess the Goods if that demand is not complied with; (d) the Customer must not grant a security interest in the Goods to any person other than the Company; and (e) despite any other rights or remedies to which the Company is entitled, the Company has a lien (including a right of sale) over the Goods.

**8. SERVICE LIEN**

The Company has a lien over any of the Customer's goods that are the subject of Services and in the possession of the Company, if the Customer has failed to make payment due to the Company for those Services. The Company may, subject to legal requirements, sell those goods to recover the unpaid amount in respect of the relevant Services.

**9. PERSONAL PROPERTY SECURITIES ACT 2009 (Cth) (PPSA)**

9.1 The Agreement may be a security agreement in respect of which the Goods are the collateral. The Company may effect and maintain registrations on the Personal Property Securities Register in respect of any security interest created by the Agreement.

- 9.2 The Customer waives its right under section 157 of the PPSA to receive a verification statement in relation to any registration made on the PPSR in respect of the Goods.
- 9.3 Until title to the Goods passes to the Customer, the Customer may not register or allow a third party to register, a financing statement or financing change statement in respect of the Goods.
- 9.4 The Customer may not without the Company's prior written consent assign or factor its right and interest in any debt that is owed by a customer on account of the proceeds of sale of any Goods in respect of which title has not passed to the Customer, where the Customer has sold those Goods on credit or deferred payment terms.
- 10. WARRANTIES AND LIABILITY**
- 10.1 Except as provided for in these Conditions, to the maximum extent permitted by law, all warranties, conditions, representations and guarantees (whether express or implied) in respect of the Agreement, the Goods or the Services are excluded. Used Goods are sold in an 'as is' condition and no warranties (express or implied) of any kind are given in respect of used Goods.
- 10.2 The Company will provide the Customer with details of any applicable manufacturers' warranties in respect of the Goods (where the Company is not the manufacturer), which will be the only warranties given to the Customer in respect of those Goods.
- 10.3 The Company will provide the Customer with details of warranties in respect of the Goods that it manufactures in the form of a Limited Warranty Statement. Alternative warranty conditions may be provided on a case by case basis and as specified in a Quote provided to the Customer. The Customer agrees that if the products are being purchased for resale, the Customer will deliver to its customers, at the time of resale, a copy of the Limited Warranty statement.
- 10.4 The Company warrants that any Services it supplies will be free from defects in materials and workmanship for 90 days from completion of the relevant work. The Company's liability is limited to the supply of the Services again. This warranty does not cover labour for removal or installation, or parts or exchange components. The Customer will bear all transportation and handling costs.
- 10.5 The Customer agrees that it has satisfied itself before placing its Order as to the condition and suitability of the Goods for the Customer's intended use. Subject to clause 10.7, the Company makes no representation or warranty as to the suitability of the Goods for the Customer's intended use.
- 10.6 If a condition, representation or guarantee is imposed by law and is not able to be excluded, as far as the law permits the Company's liability for a breach of that condition, representation or guarantee will be limited to: (a) in the case of Goods, the replacement or repair of the Goods or the supply of equivalent goods, or the payment of the cost of replacement, repair or equivalent supply; and (b) in the case of Services, the supply of the Services again or the payment of the cost of having the Services supplied again.
- 10.7 Nothing in this Agreement affects any rights or remedies the Customer may have under any law if, and to the extent that, those rights or remedies may not lawfully be excluded or modified.
- 10.8 The Company's liability for consequential, special or indirect loss, loss of profits, loss of expected savings, loss of business or opportunity or business interruption arising under or in connection with the Agreement, the Goods or the Services, whether in contract, tort (including negligence) at law or in equity and whether or not foreseeable, is excluded to the maximum extent permitted by law.
- 10.9 The Customer must use best endeavours to ensure that any goods to be serviced or repaired by the Company (whether on the Company's premises or otherwise) are not contaminated by hazardous material (including asbestos). Any apparent risk of contamination must immediately be notified to the Company.
- 10.10 The Customer is responsible for ensuring that all: (a) applicable health and safety regulations are observed and other appropriate steps taken in respect of the storage, handling and use of the Goods; and (b) safety information, operating instructions and notices supplied with the Goods are attached to (or contained in) the Goods, conveyed to and observed by any person using the Goods and not defaced or removed from the Goods.
- 10.11 The Company will not be liable to the Customer for any loss or damage whatsoever if the Company is delayed or prevented from delivering Goods, supplying Services or otherwise performing its obligations under the Agreement due to any cause or circumstance beyond the Company's reasonable control.
- 11. DEFAULT**
- 11.1 The Company may terminate all or any part of an unperformed Order or the Agreement as a whole immediately on written notice to the Customer if: (a) the Customer breaches the Agreement and fails to remedy that breach within 5 days of receiving notice to do so; (b) the Customer becomes insolvent, bankrupt, dies, ceases to carry on business, enters into liquidation or administration or has a receiver

- appointed to any of its assets; or (c) in the Company's reasonable opinion any other event occurs which is likely to materially affect the Customer's ability to meet its obligations to the Company.
- 11.2 The Customer may terminate an unperformed Order or the Agreement as a whole immediately if the Company becomes insolvent, ceases to carry on business, enters into liquidation or administration or has a receiver appointed to any of its assets.
- 11.3 The parties' termination rights are in addition to any other rights or remedies they have under the Agreement or at law or in equity.
- 11.4 Following termination of an Order or the Agreement as a whole, the Company may take all necessary steps to repossess any Goods in respect of which ownership has not transferred to the Customer. The Customer authorises the Company to enter the Customer's premises to enable the Company to repossess the Goods. If the Company reasonably suspects that the Goods are located on premises other than the Customer's premises, the Company or its agents may enter those other premises as the Customer's agent to repossess the Goods. The Customer indemnifies the Company from and against all costs, claims, actions and liabilities the Company suffers or incurs as a consequence of or repossessing the Goods, including legal costs on an indemnity basis.
- 12. PRIVACY**
- 12.1 The Company will comply with the Australian Privacy Principles (as amended or replaced) in all dealings with the Customer.
- 12.2 The Customer agrees and acknowledges that the Company will collect personal information about the Customer and may use and / or disclose that information to: (a) provide and market goods and services to the Customer; (b) assess the Customer's credit worthiness; and (c) assist the Company in the collection of overdue payments. If the Customer does not provide the personal information requested, then the Company may refuse to enter into the Agreement. The Company may disclose the personal information to other related entities.
- 12.3 The Company's Privacy Policy, available on request, contains information about (a) how the Customer may access the personal information about the individual held by the Company and seek correction of such information if required; (b) how the Customer can complain about a breach of the Australian Privacy Principles, or a registered APP code (if any) that binds the Company; and (c) how the Company will deal with the complaint. For privacy matters, contact: Elphinstone Pty Ltd, Company Secretary, Phone: (03) 6442 7777, email: info@elphinstone.com.
- 13. VARIATION**
- The Company may vary these Conditions at any time by publishing the varied version at [www.elphinstone.com](http://www.elphinstone.com). The varied terms will apply to any Quotes issued, and Orders subsequently accepted, by the Company after the varied terms are published. Accepted Orders which remain unperformed at the date of publication are not affected. No other variations to the Agreement can be made without the written agreement of the Company and the Customer.
- 14. PARTS RETURN POLICY**
- 14.1 Parts that are unused, undamaged, in the original packaging and normally stocked by the Company that are returned within 28 days from invoice will be accepted for a credit to the Customer's account. Superseded or made to order Goods are not returnable unless agreed to by the Company.
- 14.2 Any Goods returned must be accompanied by a copy of the original invoice or other proof of purchase to the Company's satisfaction. Any costs associated with the return of the Goods shall be borne by the Customer and it is the Customer's responsibility to ensure that there is insurance cover over the Goods during the return.
- 15. NO RELIANCE**
- The Customer acknowledges that neither the Company nor any person acting on behalf of the Company has made any representation or inducement to the Customer to enter into the Agreement.
- 16. GENERAL**
- 16.1 The Agreement is governed by the laws of Tasmania and the parties submit to the non-exclusive jurisdiction of the courts of Tasmania.
- 16.2 If any part of the Agreement becomes void or unenforceable then that part is severed so that all parts which are not void or unenforceable remain in full force and effect.
- 16.3 The Company may only waive a requirement or breach of the Agreement in writing and any such waiver is limited to the instance referred to.
- 16.4 Any indemnity under the Agreement is independent and survives termination of the Agreement.
- 16.5 Time is of the essence in respect of the Customer's obligations under the Agreement.